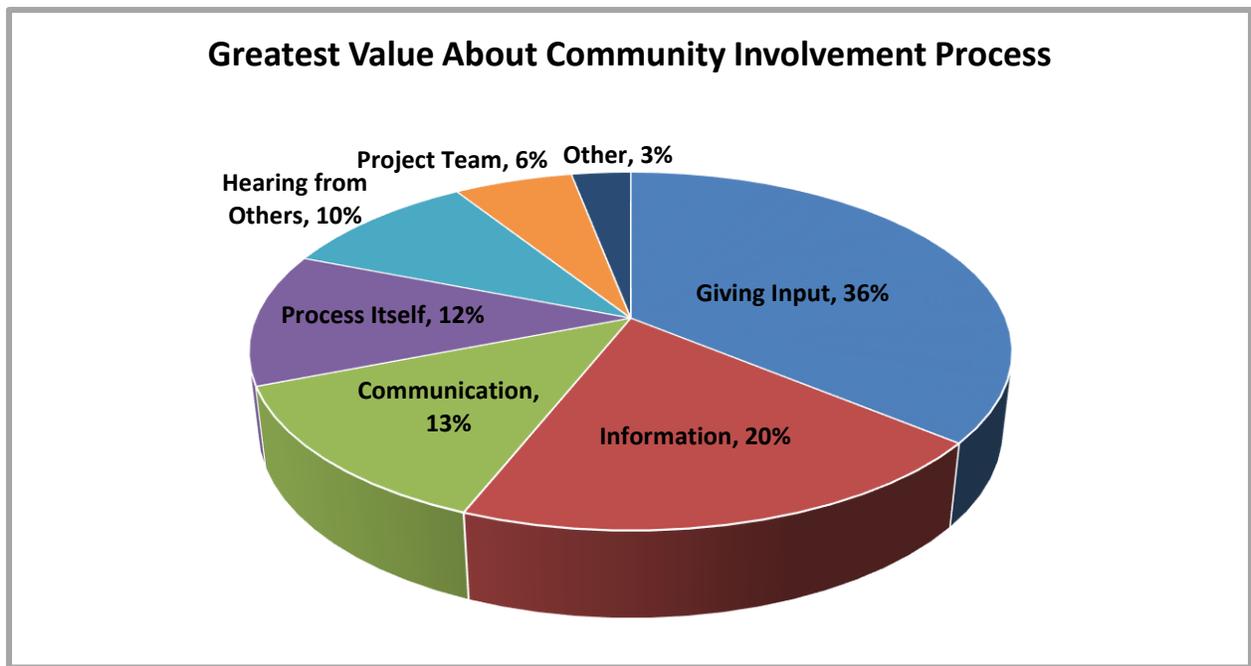


CAMP CREEK
DRAINAGE IMPROVEMENT PROJECT

Community Meeting #4
April 29, 2014

Community Involvement Evaluation Comments by Category

What was of greatest value to you about this community involvement process?



Giving Input (25 mentions)

- Good project with input incorporated from all the comments.
- Give residents a voice in the process, at least initially. The question is, will this “voice” be diluted or overshadowed by the realities (funding, political influence, etc.) when final decisions are made.
- Your interest in considering our ideas.
- The fact that the community whom this impacts directly has input and is being strongly considered.
- Just being an active participant and seeing that community input helped drive the results is reassuring. Much better than just being told, “This is what is going to be done.” The process used enhanced pride and ownership in the final design decisions.
- Seeking input and feedback from the residents of Pleasant Valley. We love our neighborhoods and neighbors. We are so privileged to live by Rock Ledge Ranch and the GoG. We are concerned about potential flooding in these areas.

- Neighbor input.
- I did think it gave a lot of people a chance to give their input. It was run well.
- That the residents’ points of view, ideas and feelings were taken into consideration in the planning process and not just a plan forced on us.
- Ability to give our input.
- Showing the 5 concepts and public input, then the 3 concepts and public input, to the 1 concept.
- Being able to be in on the beginning stages of the development. Providing input.
- Input through process.
- Feeling like our voice was at least heard, even though our top choice (covered) did not make it.
- Your responses to community input.
- Talking to engineers and neighbors for their input.
- Being involved! You have managed community involvement well. Kudos to you on making the preferred solution by the community and the City the same one!
- Wilson and Company listened to our concerns and allowed input to create an improved value to our property.
- Our input was taken seriously and implemented!!
- The fact that they are letting the community have a part in the decision!
- You tried to get community involvement.
- Got citizens’ input along the way.
- I’ve already had many opportunities to express my concerns, opinions. Thank you, again.
- I appreciate the opportunity for input from PV neighborhood.
- Thank you for inviting so much participation!

Information Gained (14 mentions)

- Being able to ask questions. Real answers would be an improvement.
- Clear the air and inform the public.
- It was interesting. Conveyance of engineering / design ideas was good.
- Presenters were very clear about the problem(s) and possible solutions.
- Illustrations were very helpful.
- The great education process.
- Viewing multiple options.
- Like all the concept maps, drawings and layouts (excellent work).
- Looking at the all the plans and visual presentations!
- Incremental knowledge gained about flood threats, emergency notification, etc., all helped focus on best design options.
- Very clear and concise ideas for public safety and aesthetics of our great city and neighborhood.
- Organizing all the information and presenting [it] in a concise manner.
- Chance to understand.
- Seeing the various alternatives. Understanding [the] current situation and its threats related to handling flood events.

Communication (9 mentions)

- The communication.
- Loved the email updates!
- Email and City web site were very helpful.
- The great communication.

- The opportunity to submit suggestions via email as I was out of town for the early meetings.
- Awareness.
- Keeping abreast of the proposals.
- Kept people well informed.
- I am both pleased and impressed by the whole communication process that your team has carried out with the community.

The Process Itself (8 mentions)

- The give and take by the community.
- Collaboration.
- The organized approach between Pleasant Valley participants and City officials. The process was very democratic. Good listening and cooperative effort.
- Group did a good job of following ground rules.
- The openness.
- The process was much better than expected. In one word I would characterize it as ‘thoughtful’.
- Asking the right questions. Not letting everything be a “free-for-all” or “free form” answer. Like “What would improve your support for...?” is a good leading question instead of “What do you want to see?”. It helps focus time and attention on what’s actually feasible.
- The process was smooth and easy to understand for all interested parties.

Hearing from Others (7 mentions)

- Hearing concerns of citizens. And seeing the input added into the plan!
- Being able to meet and converse and discuss with neighbors ideas and options.
- Hearing others’ ideas.
- Allowed discussion of options.
- Small groups meeting after the presentations to discuss the advantages and disadvantages of each of the options.
- Opportunity to hear views pro and con.
- Getting to talk about the options and get the feel of the community.

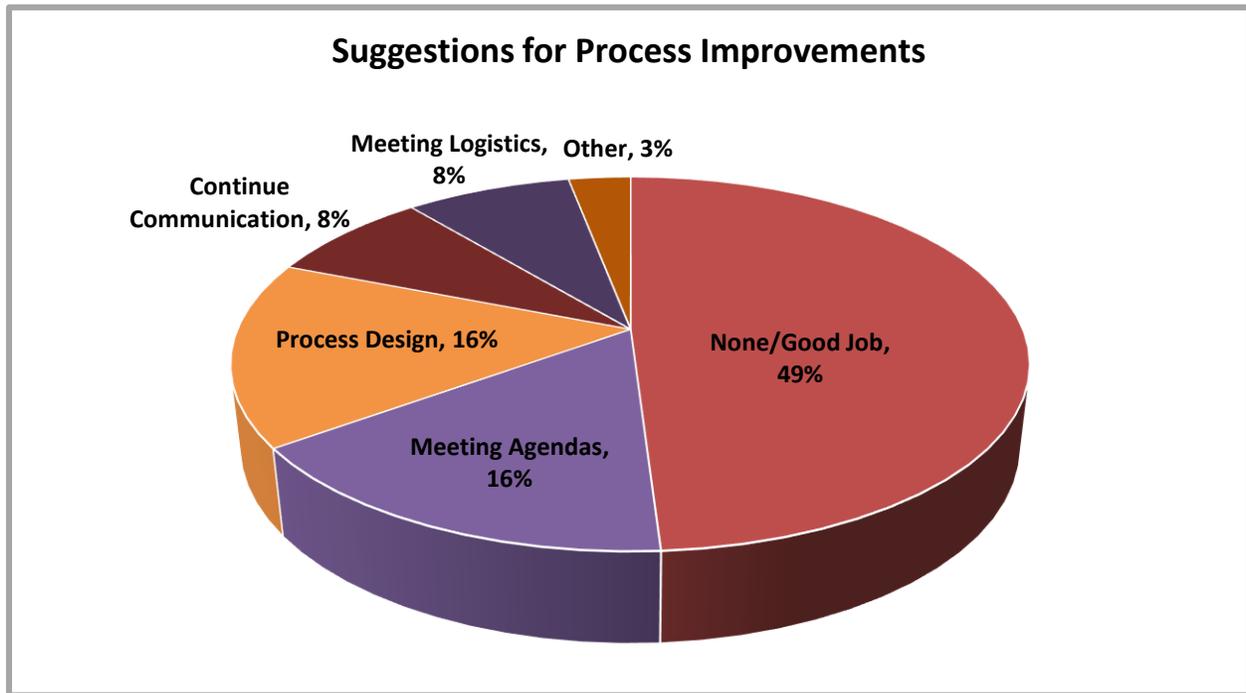
Quality of Project Team (4 mentions)

- Holding these meetings was very helpful. The A/E was very knowledgeable and communication skills with the people were excellent.
- Dissemination of information, project ideas, and guidance from those involved and leading the group. Job well done!
- The presenters were very good.
- This was a great group of experts in their fields.

Other (2 mentions)

- Flood control.
- Could limit input from speakers to a set number of minutes.

Do you have any suggestions for improvement of future community involvement processes?



None / Good Job (18 mentions)

- Good process.
- No.
- No.
- You are doing a great job.
- Keep up the excellent community discussion.
- I realize that such a process could result in the community or portion of the community shooting down the project. However, I didn't see any indication of this happening. The professionals involved with the meetings did a great job of helping us all stay connected with the project designs, reasons for each one, along with all pros and cons.
- Hire this A/E – they know what they are doing and how to establish goals and communicate with the people.
- I pretty much like the entire process. I've been to two meetings at Coronado H.S. and two meetings at Glen Eyrie castle.
- Meeting was well organized and facilitated. Thank you.
- No. This one was very well done.
- Keep involving the community on projects.
- Very well done! I'm impressed with the plan and the results of the process. Kezziah-Watkins did a great job!
- I appreciated the present community involvement process.
- Keep this process.
- The community involvement was great!
- Felt good about it.

- None – great job!
- Any other projects should use the Camp Creek project as a model. Best I've seen.

Meeting Agendas (6 mentions)

- During the February 25 [meeting], there was plenty of time for questions, but no time for comments by neighbors and interested groups about issues they cared about the most. I thought that was an important piece that was missing.
- Less time in small groups and more question time.
- Small groups should be eliminated – too many separate opinions. One input form per person / couple could provide greater input, options, and less conflict. Questions and planning guidelines were a little unclear as to what was wanted.
- Limit the time of the speakers during question and comments segment.
- Might limit input to a set time per speaker.
- More time for discussion.

Process Design (6 mentions)

- Involve the properties impacted directly as a separate group (those on 31st). Identify the real problem / risk.
- A way for non-attendees to still voice opinions, ideas, etc., without using computer participation – as many elderly do not use or have computers.
- Please consider mailing or some method of contacting the homeowners along Camp Creek. Weight their feedback somehow to give more credence to those who live on the Creek.
- Have a ballot box at each meeting to better track feedback. Individual voice was lost as small groups tend to be facilitated by one person whose voice was louder (!) and whose opinion was the voice of the group.
- On-line chance to participate.
- Since I was unable to attend previous meetings, it was unclear to me whether or not the project team was asking for submission of comments via other methods (email, letters, etc.). If this was advertised in newspaper announcements, I missed it.

Continue Involvement / Communication (3 mentions)

- Provide copies of the hydrology study to the property owners.
- Please keep distribution of the good information.
- Keep Westmoor Park and Pleasant Valley informed and updated.

Meeting Logistics (3 mentions)

- Later meetings to allow for getting evening meals.
- Do not hold them while the Broncos are playing. 😊
- Record the community meetings and make them available for people who can't make the meeting, elderly, people still at work, etc., YouTube would be excellent for this purpose.

Other (1 mention)

- From what I see and hear at this point, the plan consists of mostly general terms or at least presented in general terms – specifics and outcomes of decisions will be the determining factor if people feel that their voices were heard and feel value in the process.

Anything else?

Thank You / Good Job (6 mentions)

- We appreciate your serious interest in helping our neighborhood bring a natural creek back. I'd love to see more creeks in COS improved like Camp Creek.
- Great job, everyone!! Thank you.
- Thank you for all your time and effort that you have put into these meetings. I also appreciate all the different agencies and personnel that were involved.
- Thank you for all of your hard work!
- Thank you for including the neighborhood in your project, even though I would have preferred the ditch be covered.
- Great job.

Other (3 mentions)

- Not at this time.
- No.
- Don't always have meetings on same night of week.